

Module 6 – Performing a Communication Assessment

2.5 hrs to complete

Abstract:

The unique communication needs of hard of hearing people are often not fully identified by the professionals who serve them. It is critical to perform a comprehensive assessment of the impact of hearing loss in all functional areas to best determine the level of services needed.

This course outlines a systematic process to identify and document how a person functions in all areas of communication in relation to their hearing loss. Professionals who understand the assessment process are in a better position to provide the appropriate level of services to these typically under-served clients.

As an Outcome, Participants will:

- Be able to identify potentially major communication barriers on the job
- Be able to identify the 4 types of accommodations
- Understand the critical relationship between hearing aids and assistive devices
- Be able to successfully apply assessment tools currently being used
- Learn communication and environmental strategies to share with clients

Module 6 Outline:

- The Benefits of Systematic Data Gathering
- Proceed Through the 10 Steps to Accommodations
- What Questions to Ask
- What Do You Do with All the Details?
- What Process Changes are Possible
- What Environmental Changes are Possible
- What Personnel Issues Should be Addressed
- What Technology Can be Used to Overcome Barriers